



MEMORANDUM

DATE	July 26, 2024
TO	Members of the Dental Board of California and the Dental Assisting Council
FROM	Tracy Montez, Ph.D., Executive Officer Dental Board of California
SUBJECT	Agenda Item 10.: Update from the Access to Care Committee – Survey Responses

The following four questions were added to the PSI computer-based testing (CBT) survey offered at the end of each Registered Dental Assistant (RDA) applicant testing experience to gather feedback about how applicants prepare to take examinations. The survey data presented was collected during the period of April 2, 2024 through July 17, 2024.

1. After completing the RDA educational or work experience requirements, how did you prepare for the RDA exam? (Select all that apply)

Self-study	597
Additional education course(s)	30
Peer study	13
Additional education course(s)	8
On-the-job training	97
Other	19
I did not engage in any other preparation activities.	10
Total	774

2. How much time did you spend preparing for the RDA exam?

2 months or less	508
3 - 4 months	145
5 - 6 months	37
7 - 8 months	17
More than 8 months	70
Total	777

3. Once approved to sit for the RDA exam, how much time passed before you scheduled your exam appointment?

2 months or less	564
3 - 4 months	98
5 - 6 months	46
7 - 8 months	13
More than 8 months	50
Total	771

4. Do you feel the steps you took to get ready for the RDA examination helped prepare you sufficiently?

Yes	307
No	58
Somewhat	408
Total	773

In addition to these questions, the CBT includes eight (8) general questions about exam administration logistics. The question below, however, is also related to the Access to Committee's objectives.

5. How would you rate the information in the Candidate Information Brochure?

Excellent	543
Good	399
Average	70
Poor	6
Total	1018